



EVENT AGENDA

7th Global Takaful & Re Takaful Forum

October 21, 2025 - Dusit Thani Hotel Dubai, UAE

Inauguration Session

Technical Session I: Fundamentals and Present Practices of the Takaful Industry

- Global Takaful Practices and Development Phases
- Assessing Future Prospects for Takaful - Global Industry Development
- Key Stakeholders and Regulatory Framework
- Creating an Enabling Environment for Takaful Development
- Shariah and International Standards for Takaful Practices

Panel Discussion - Session II: Future Prospects and Financial Inclusion through Takaful Industry

- Challenges and Opportunities
- Building a Global Takaful Brand and Regional Leadership
- Leveraging Technology for Better Outreach of Takaful Products
- How Takaful can increase financial inclusion for both Muslim and non-Muslim communities
- Exploring micro-Takaful solutions
- Micro-Takaful, an ideal tool for poverty alleviation and social development

Technical Session III: Shariah Governance, Regulations and Supervision for Smooth Takaful Development

- Developmental Role of Shariah Governance
- Shariah Governance and Compliance Framework
- Regulator's Role in Promoting the Takaful Industry
- Sustainable Development and Financial Regulations
- Ensuring Integrity in Product Development Through Shariah Governance
- Role of Shariah Audit in Banking and Takaful Sector

Panel Discussion - Session IV: Takaful Portfolios and Innovative Products

- General Takaful vs. Family Takaful
- Different Takaful Models and Their Integration with Traditional Insurance
- Product Development: Customer-Centric Solutions vs. Product Push



Post Event Workshop on Operational Aspects of Takaful, Re Takaful and Micro Takaful

October 22-23, 2025

Day 1

Session I (09:30am – 10:45am)

Operational Framework of Takaful and Re-Takaful

- Overview of the Takaful, Re-Takaful, and Micro-Takaful sectors.
- Key objectives for the two-day workshop.
- Understanding the structure and operations of Takaful and Re-Takaful.
- Key operational differences between Takaful and conventional insurance models.
- Managing risk and re-insurance practices in Takaful and Re-Takaful.

Session II (11:15am – 12:45pm)

Takaful Fund Management and Risk Pooling

- Managing participant funds: Key principles of fund allocation and risk pooling.
- Investment strategies for Takaful operators: Ensuring compliance with Shariah laws.
- Risk management strategies and liquidity management in Takaful and Re-Takaful.

Session III (01:45pm – 02:30pm)

Claims Management in Takaful and Re-Takaful

- Key processes in handling claims within Takaful.
- The importance of transparency and fairness in claims handling.
- Innovations in digitalizing claims processing for enhanced efficiency and customer satisfaction.

Session IV (02:45pm – 04:00pm)

Regulatory Compliance and Governance in Takaful Operations

- The role of regulatory bodies in overseeing Takaful and Re-Takaful operations.
- Key regulations affecting Takaful and Re-Takaful markets globally.
- Shariah governance: Best practices for ensuring compliance in daily operations.

Day 2

Session V (09:30am – 10:45am)

Micro-Takaful: Concepts, Models, and Operational Challenges

- Understanding the key principles behind Micro-Takaful.
- Assessing different operational models for Micro-Takaful products.
- Challenges in offering affordable coverage to underserved populations.

Session VI (11:15am – 12:45pm)

Product Development Strategies for Takaful and Micro-Takaful

- Identifying market needs and developing customer-centric products.
- Tailoring Takaful products for specific customer segments: low-income, SMEs, rural populations.
- Case studies of successful Micro-Takaful initiatives and lessons learned.

Session VII (01:45pm – 02:45pm)

Technology in Takaful Operations: Digital Transformation and Innovation

- Exploring the role of technology in streamlining Takaful operations.
- Using digital platforms for product distribution, claims management, and customer engagement.
- The impact of InsurTech and AI in shaping the future of Takaful and Micro-Takaful.

Session VIII (02:45pm - 03:45pm)

Integrating Micro-Takaful into National Financial Systems

- Aligning Micro-Takaful with existing financial infrastructures.
- Building partnerships with governments, NGOs, and community organizations to scale up Micro-Takaful.
- Leveraging financial inclusion tools to drive social impact.

Certificates of Participation Distribution